Arizona Department of Insurance

Orders Filed: 1/1/2018 - 12/31/2018

| Docket Number Matter Name | Type of Action Settled by Consent Source | Party Name License # / NAIC # | <u>Dates:</u> Order SS or CD | <u>Fines:</u> Civil Penalty Restitution | Ordered* |
|--|---|---|------------------------------------|---|---|
| 17A-067-INS Boser, Vicki Lynn and Insurance Tek, Inc. | Revocation (Contested Case) No Licensing | Vicki Lynn Boser 5774965 / InsuranceTek, Inc. 18-3039 / | 1/3/2018 | \$0.00 \$0.00 | Boser licensed revoked, eff immediately. InsuranceTek license revoked, eff immed. |
| 18A-001-INS University of Arizona Health Plans-University Healthcare, Inc., The (NAIC 14004) | Withdrawal No FAD | University of Arizona Health Plans / 14004 | 1/10/2018 | \$0.00 \$0.00 | Request to terminate CofA is granted. May file Articles of Amendment (Art) w/ ACC. Release statutory deposit if conditions met. Pay CofA renewal fee unless Art filed by 3/31/18. File 2018 Ann Stmnt unless Art filed by 12/31/18. Refund \$100 IERF deposit. |
| 17A-077-INS Kelstrom, Sean L. and Sean Kelstrom Ins Agency LLC | Revocation (Contested Case) No Licensing | Sean L. Kelstrom 13039573 / Sean Kelstrom Ins Agency LLC 18-13224 / | 1/10/2018 | \$0.00 \$0.00 | Non-resident licenses revoked, eff. immediately. |
| 18A-002-INS Mountain States Mutual Casualty Company (NAIC 14648) | Surrender of Certificate of Authority No FAD | Mountain States Mutual Casualty Company / 14648 | 1/17/2018 | \$0.00 \$0.00 | Surrender of CofA is accepted. Refund \$100 IERF deposit. |

Report Key: SS or CD: Summary Suspension or Cease and Desist

*For complete details on an Order - please request a paper copy from the Department of Insurance

Source Codes: CAD - Consumer Affairs Division; FAD - Financial Affairs Division; MOD - Market Conduct Exam; PC - Property and Casualty Division

| Docket Number Matter Name | Type of A Settled by Consent | Action Source | Party Name License # | / NAIC # | <u>Dates:</u> Order SS or CD | Fines: Civil Penalty Restitution | Ordered* | |
|--|---------------------------------------|------------------|--|----------|------------------------------------|----------------------------------|---|--|
| 17A-094-INS Snyder, Jeffrey Gordon | License Der (Appealable Action) | | Jeffrey Gordon Snyder Unlicensed / | | 1/29/2018 | \$0.00 \$0.00 | Insurance producer application denied. | |
| 16A-095-INS Penrod, Jeffrey Verne | Summary S (Appealable Action) | | Jeffrey Verne Penr 188920 | od / | 1/31/2018 11/15/2016 | \$0.00 \$0.00 | License revoked, effective immediately. | |
| 17A-084-INS Weber, Joseph Adam and Integrated Financial Solutions, PLLC | Revocation Case) | (Contested | Joseph Adam Web 7550647 | per / | 1/31/2018 | \$750.00 \$0.00 | Civil penalty of \$750. IFS C&D soliciting until duly licensed. | |
| 18A-004-INS American Access Casualty Company (NAIC 10730) | Consent Order Yes MOD | | American Access Casualty Company 2/1/2018 / 10730 | | 2/1/2018 | \$95,000.00 \$0.00 | Correct violations. C&D failure to comply with Order of Director. Submit evidence of corrections w/in 90 days. Department may verify compliance. Civil penalty of \$95,000. Examination and objection letter shall be filed. | |
| 17A-066-INS Loiselle, Brian Leroy and Vesta Insurance Group, LLC | Revocation Case) | (Contested | Brian Leroy Loisell 9493631 Vesta Insurance G 18-7304 | / | 2/9/2018 | \$0.00 \$0.00 | Brian Leroy Loiselle's license revoked, eff. Immed Vesta Ins. Group license revoked, eff. immed. Request for Rehearing denied. | |

Source Codes: CAD - Consumer Affairs Division; FAD - Financial Affairs Division; MOD - Market Conduct Exam; PC - Property and Casualty Division

Thursday, January 3, 2019

Page 2 of 21

^{*}For complete details on an Order - please request a paper copy from the Department of Insurance

| Docket Number | Settled l | of Action | Party Name | /NAIC# | <u>Dates:</u> Order SS or CD | Fines: Civil Penalty Restitution | Ordered* |
|---|---------------------------|------------------|---|--------------------------|------------------------------------|---|---|
| Matter Name | Consent | | License # | / NAIC # | | | |
| 18A-005-INS | Surrence Certification | der of atthority | Great Fidelity Life Insurance Company / 64076 | | 2/13/2018 | \$0.00 | Surrender of CofA is accepted. |
| Great Fidelity Life Insurance Company (NAIC 64076) | | · | | 7 04070 | | \$0.00 | Refund \$100 IERF deposit. |
| | No | FAD | | | | | |
| 18A-007-INS | Conver | sion | Copperpoint Mu | tual Insurance Company | 2/20/2018 | \$0.00 | Conversion from mutual to stock insurer approved. |
| Copperpoint Mutual Insurance | | | | / 14216 | | \$0.00 | File cert that Plan approved by 2/3 members. |
| Company (NAIC 14216) | | | | | | | File amended articles and bylaws. |
| | No | FAD | | | | | All documents are confidential. |
| 18A-003-INS | | tion (Contested | Mark Jay Siegelman | 3/2/2018 | \$0.00 | License revoked, effective immediately. | |
| Siegelman, Mark Jay | Case) | | 18619362 / | | \$0.00 | | |
| | No | Licensing | | | | | |
| 18A-011-INS | Withdra | awal | Georgia Peoples | s Life Insurance Company | 3/9/2018 | \$0.00 | Request to terminate CofA is granted. |
| Georgia Peoples Life Insurance | | | | / 87289 | | \$0.00 | May file Articles of Dissolution (Art) w/ ACC. |
| Company (NAIC 87289) | | | | | | | Release statutory deposit if conditions met. |
| | No | FAD | | | | | Pay CofA renewal unless Art filed by 3/31/18. |
| | ļ | | | | ı | 1 | File Ann Stmnt unless Art filed by 12/31/18. |
| | | | | | | | Refund \$100 IERF deposit. |
| 18A-012-INS | Surrenc | | Sussex Insurance | · • | 3/14/2018 | \$0.00 | Surrender of CofA is accepted. |
| Sussex Insurance Company (NAIC 12157) | Certific | ate of Authority | | / 12157 | | \$0.00 | Refund \$100 IERF deposit. |
| | No | FAD | | | | | |

Source Codes: CAD - Consumer Affairs Division; FAD - Financial Affairs Division; MOD - Market Conduct Exam; PC - Property and Casualty Division

Thursday, January 3, 2019

Page 3 of 21

^{*}For complete details on an Order - please request a paper copy from the Department of Insurance

| Docket Number Matter Name | Type of Ac Settled by Consent | ction Source | Party Name License # | / NAIC # | <u>Dates:</u> Order SS or CD | Fines: Civil Penalty Restitution | Ordered* |
|--|-------------------------------------|-----------------|-------------------------|--|------------------------------------|----------------------------------|---|
| 18A-013-INS Access Insurance Company (NAIC 11711) | Suspension (Contested C | Case) FAD | Access Insurance | e Company / 11711 | 3/22/2018 | \$0.00 \$0.00 | CofA suspended immediately. No new or renewal of Arizona policies. Existing policies continue until earlier of: 30th day afer filing of TX Order (3/13/18), or date of expiration of policy coverage; or date insured has replaced or terminated policy. |
| 17A-039-INS Kmet, Gregory | Revocation (Case) | Contested | Gregory Kmet 1141140 | / | 3/23/2018 | \$0.00 \$0.00 | License revoked, effective immeditately. |
| 18A-031-INS Smart Insurance Company (NAIC 80055) by Reinsurance Company of Missouri, Incorporated (NAIC 89004) | Acquisition | FAD | Reinsurance Com | npany of Missouri, Incorporat / 89004 | 3/29/2018 | \$0.00 \$0.00 | Acquisition is approved. All documents and materials are confidential. Advise of effective date of change of control. Upon consummation, file registration stmnt. Failure to comply results in further admin action. |
| 18A-030-INS AXA RE Arizona Company (NAIC 14355) | Withdrawal | FAD | AXA RE Arizona | Company / 14355 | 3/29/2018 | \$0.00 \$0.00 | Request to terminate CofA is granted. May file redomestication (Art) w/ ACC. Provide ACC certified copy of Art. Pay 2018 CofA renewal unless Art filed by 3/31/18. File 2018 Ann Rpt unless Art filed by 12/31/18. Refund \$100 IERF deposit. |

Source Codes: CAD - Consumer Affairs Division; FAD - Financial Affairs Division; MOD - Market Conduct Exam; PC - Property and Casualty Division

Thursday, January 3, 2019

Page 4 of 21

^{*}For complete details on an Order - please request a paper copy from the Department of Insurance

| Docket Number Matter Name | Type of Ac Settled by Consent | ction Source | Party Name License # | / NAIC # | <u>Dates:</u> Order SS or CD | Fines: Civil Penalty Restitution | Ordered* |
|---|--|-----------------|---|-------------------|------------------------------------|---|--|
| 18A-014-INS | Withdrawal | | Minnetonka Life | Insurance Company | 4/3/2018 | \$0.00 | Request to terminate CofA is granted. |
| Minnetonka Life Insurance Company (NAIC 78760) | No | FAD | | / 78760 | | \$0.00 | May file Articles of Dissolution (Art) w/ ACC. Release statutory deposit if conditions met. Pay CofA renewal unless Art filed by 8/1/18. |
| | | | | | | | File 2018 Ann Stmnt unless Art filed by 12/31/18. Refund \$100 IERF deposit. |
| 18A-034-INS American Family Life Assurance Company of Columbus (NAIC 60380) | Surrender of Certificate of Authority | | American Family Life Assurance Company of / 60380 | 4/16/2018 | \$0.00 \$0.00 | Surrender of CofA is accepted. Refund \$100 IERF deposit. | |
| | No | FAD | | | | | |

Source Codes: CAD - Consumer Affairs Division; FAD - Financial Affairs Division; MOD - Market Conduct Exam; PC - Property and Casualty Division

Thursday, January 3, 2019

Page 5 of 21

^{*}For complete details on an Order - please request a paper copy from the Department of Insurance

| Docket Number Matter Name | Type of A Settled by Consent | ction Source | Party Name License # | / NAIC # | <u>Dates:</u> Order SS or CD | <u>Fines:</u> Civil Penalty Restitution | Ordered* |
|--|------------------------------|-----------------|------------------------------|--------------------|------------------------------------|---|--|
| 18A-036-INS | Acquisition | | FFL Parallel Fun | d IV (DE-II), LP | 4/18/2018 | \$0.00 | Acquisition is approved. |
| Superior Vision Ins., Inc. (NAIC 60188) by FFL Parellel Fund IV (DE-II), et al | | | FFL Parallel Fun | / d IV (DE), LP | | \$0.00 | All documents are confidential. Advise in writing of eff date of chg of control |
| (),, | No | FAD | | / | | | Upon acq file registration statement. |
| | | | FFL Parallel Fun | d IV, LP / | l | | Failure to comply results in admin action. |
| | | | FFL Executive Page 1 | artners IV, LP | | | |
| | | | FFL Individual Pa | artners IV, LP | | | |
| | | | FFL Capital Parti | ners IV, LP | | | |
| | | | FFL GP IV, LP | / | | | |
| | | | FFL GP IV, LLC | / | | | |
| | | | EEL Dortmara Lla | / | | | |
| | | | FFL Partners Ho | / | | | |
| 18A-032-INS | Summary S | | Rhonda Jauan R | idgley | | \$0.00 | Ridgely license summarily suspended. |
| Ridgley, Rhonda Jauan and All Out Now Bail Bonds, LLC | (Appealable A | Agency | 15972640 All Out Now Bail | / Rondo II C | 4/26/2018 | \$30,000.00 | All Out Now licesne summarily suspended. Return \$5000 to Barone. |
| | No Ir | vestigations | 18-8379 | / / | | | Return \$5000 to Kaiser. |
| | | | | | l | | Retunr \$20,000 to Watts. |

*For complete details on an Order - please request a paper copy from the Department of Insurance

Source Codes: CAD - Consumer Affairs Division; FAD - Financial Affairs Division; MOD - Market Conduct Exam; PC - Property and Casualty Division

Thursday, January 3, 2019

Page 6 of 21

| Docket Number | Type of Action Settled by Consent Source | | Party Name | | <u>Dates:</u> Order | Fines: Civil Penalty | |
|---|--|------------------|----------------------------------|---------------------------|------------------------|------------------------------|--|
| Matter Name | | | License # / NAIC # | | SS or CD | • | Ordered* |
| 18A-047-INS | Surrender of Certificate of Authority | | Third Coast Insurance Company | | 4/27/2018 | \$0.00 | Surrender of CofA is accepted. |
| Third Coast Insurance Company (NAIC 10713) | Certific | ate of Authority | | / 10713 | | \$0.00 | Refund \$100 IERF deposit. |
| | No | FAD | | | | | |
| 17A-072-INS | | ation (Contested | Lawrence Micha | el LaBine | 4/30/2018 | \$0.00 | Labine license revoked, effective immediately. |
| LaBine, Lawrence Michael and LaBine Insurance Services, LLC | Case) | | 384626 LaBine Insurance | / re Services II C | | \$0.00 | LaBine Ins. Svcs license revoked, eff immediately. |
| | No | Investigations | 14271307 | / | | | |
| 17A-046-INS | | ary Suspension | Stella Paola Valdez 1076479 / | 5/1/2018 | \$0.00 | License summarily suspended. | |
| Valdez, Stella Paola | (Appea Action) | lable Agency | | 4/19/2017 | \$0.00 | License class reinstated. | |
| | No | Licensing | | | | | |
| 18A-058-INS | Surrenc | | General America | an Life Insurance Company | 5/1/2018 | \$0.00 | Surrender of CofA is accepted. |
| General American Life Insurance Company (NAIC 63665) Certificate of Certificate | | ate of Authority | | / 63665 | | \$0.00 | Refund \$100 IERF deposit. |
| 00000) | No | FAD | | | | | |
| 18A-009-INS | | e Denial | Raymond Harol | d Johnson | 5/2/2018 | \$0.00 | License application denied. |
| Johnson, Raymond Harold | (Appea Action) | lable Agency | Unlicensed | / | | \$0.00 | |
| | No | Licensing | | | | | |

Source Codes: CAD - Consumer Affairs Division; FAD - Financial Affairs Division; MOD - Market Conduct Exam; PC - Property and Casualty Division

Thursday, January 3, 2019

Page 7 of 21

^{*}For complete details on an Order - please request a paper copy from the Department of Insurance

| Docket Number Matter Name | Type of Settled by Consent | | Party Name License # | / <i>NAIC #</i> | Dates: Order SS or CD | Fines: Civil Penalty Restitution | Ordered* |
|--|--|---------------------------|---|-----------------|-----------------------|----------------------------------|---|
| 18A-072-INS Osby, Tamie | | and Desist able Agency | Tamie Osby 6851940 | / | 5/10/2018 | \$0.00 \$0.00 | Immediately C&D selling ins. in AZ. |
| | No | Investigations | | | | | |
| 18A-010-INS Rev Cas | | tion (Contested | Sue Ellen Pribble 1176745 | / | 5/15/2018 | \$0.00 \$0.00 | License revoked, effective immediately. |
| | No | Fingerprint Case | | | | | |
| 17A-093-INS Enterprise Life Insurance Company and National Foundation Life Insurance Company | Appeal of Director's Determination No Rate and Form | | Enterprise Life Insurance Company / 89087 National Foundation Life Insurance Company / 98205 | | 5/23/2018 | \$0.00 \$0.00 | Interim Director declines to rescind 10/16/17 ltr. |
| 18A-075-INS Vilencia, Peter and Gravlo, Inc. dba Black Wolf Bail Bonds, All River Bail Bonds & Ajax Bail Bonds | Consent Order Yes Investigations | | Peter Vilencia 4575810 Gravlo, Inc. 18217168 | / | 6/13/2018 | \$0.00 \$0.00 | Vilencia license inactive. Gravlo may surrender license. |
| 18A-076-INS Zale Life Insurance Company NAIC 71323) by Langhorne US Holdings, LLC | | | Langhorne US Ho | oldings LLC | 6/25/2018 | \$0.00 \$0.00 | Acquisition of control is approved. All documents are confidential. Advise of eff date of change of control. Upon acq, file registration statement. Failure to comply results in admn action. |

Source Codes: CAD - Consumer Affairs Division; FAD - Financial Affairs Division; MOD - Market Conduct Exam; PC - Property and Casualty Division

Thursday, January 3, 2019

Page 8 of 21

^{*}For complete details on an Order - please request a paper copy from the Department of Insurance

| Docket Number Matter Name | Type (Settled (Consen | | Party Name License # | / NAIC # | <u>Dates:</u> Order SS or CD | Fines: Civil Penalty Restitution | Ordered* |
|---|-------------------------|---------------------------------------|-----------------------------|----------------|------------------------------------|----------------------------------|---|
| 18A-077-INS Secure Home Warranty LLC | Cease | and Desist lable Agency | Secure Home W | | 6/26/2018 | \$0.00 \$0.00 | C & D unlawfully selling service contracts. Immediately contact ADOI. W/in 45 days provide listing of AZ customers. Immediately provide list of outstanding claims. Service existing claims. Pay all valid claims. |
| 18A-044-INS Spontaneo, Aaron Matthew | | e Denial lable Agency Licensing | Aaron Matthew Unlicensed | Spontaneo / | 6/28/2018 | \$0.00 \$0.00 | Ajuster license application denied. |
| 18A-074-INS Martinez, Hector Jr. | (Appealable Agency | | Hector Martinez 9077483 | , Jr. / | 7/5/2018 | \$250.00 \$0.00 | Civil Money Penalty of \$250. License is renewed. |
| 18A-040-INS Jamison, Robert W. | Revoca Case) | ation (Contested | Robert W. Jami: 18421316 | son / | 7/5/2018 | \$100.00 \$0.00 | Immediately submit FP and Illegible Form. Pay Civil Penalty of \$100. Hearing is vacated. |
| 18A-035-INS CRC Insurance Services, Inc. | Conser | nt Order Other | CRC Insurance 77110 | Services, Inc. | 7/17/2018 | \$250.00 \$0.00 | Civil penalty of \$250. |

Source Codes: CAD - Consumer Affairs Division; FAD - Financial Affairs Division; MOD - Market Conduct Exam; PC - Property and Casualty Division

Thursday, January 3, 2019

Page 9 of 21

^{*}For complete details on an Order - please request a paper copy from the Department of Insurance

| Docket Number Matter Name | Type of Settled l | | Party Name License # | / NAIC # | <u>Dates:</u> Order SS or CD | <u>Fines:</u> Civil Penalty Restitution | Ordered* |
|--|-------------------|----------------|---|-------------------------|------------------------------------|---|---|
| 18A-033-INS | | ary Suspension | Black Dog Bail B | onds, LLC | 7/24/2018 | \$0.00 | Mallen license summarilty suspend eff immediately. |
| Black Dog Bail Bonds,LLC; Mallen, Matthew John & Rosenthal, Stacie Lynne | (Appea Action) | lable Agency | Unlicensed Matthew John M | / allen | 4/11/2018 | \$0.00 | Black Dog C&D acting as a bail bond agent. Summaruly Suspension Order affirmed. |
| N N | | Investigations | 15767749 Stacie Lynne Ro Unlicensed | / senthal / | | | Mallen license suspended for 12 months w/condition |
| 18A-085-INS | Withdra | awal | Regions Life Ins | urance Company | 7/25/2018 | \$0.00 | Request to terminate CofA is granted. |
| Regions Life Insurance Company (NAIC 85413) | | | | / 85413 | | \$0.00 | May file Articles of Dissolution (Art) w/ ACC. |
| , | No | FAD | | | | | Release statutory deposit if cond met. File 2018 Ann Stmnt unless Art filed by 12/31/18. |
| | INO | IAD | | | | | Pay CofA renewal unless Art filed by 3/31/19. |
| | | | | | | | Refund \$100 IERF deposit. |
| 18A-084-INS | Withdra | awal | Southeastern Le | gacy Insurance Company | 7/25/2018 | \$0.00 | Request to teminate CofA is granted. |
| Southeastern Legacy Insurance Company (NAIC 72257) | | | | / 72257 | | \$0.00 | May file Articles of Dissolution (Art) w/ ACC. |
| Company (NAIC 12231) | | | | | | | Provide certified copy of filed Art. |
| | No | FAD | | | | | File 2018 Ann Stmnt unless Art filed by 12/31/18. |
| | | | | | | | Pay CofA renewal unless Art filed by 3/31/19. Refund \$100 IERF deposit. |
| 18A-087-INS | Surrence | | America's 1st Ch | oice Health Plans, Inc. | 7/30/2018 | \$0.00 | Surrender of CofA is accepted. |
| America's 1st Choice Health Plans, Inc. (NAIC 12910) | | | | / 12910 | | \$0.00 | Refund \$100 IERF deposit. |
| | No | FAD | | | | | |

Source Codes: CAD - Consumer Affairs Division; FAD - Financial Affairs Division; MOD - Market Conduct Exam; PC - Property and Casualty Division

Thursday, January 3, 2019

Page 10 of 21

^{*}For complete details on an Order - please request a paper copy from the Department of Insurance

| Docket Number Matter Name | Type of Action Settled by Consent Source | Party Name License # / NAIC # | <u>Dates:</u> Order SS or CD | <u>Fines:</u> Civil Penalty Restitution | Ordered* |
|--|---|---|------------------------------------|---|--|
| 18A-037-INS Benitez, Junior Javier | Revocation (Contested Case) No Fingerprint Case | Junior Javier Benitez 18446424 / | 7/30/2018 | \$0.00 \$0.00 | License revoked, effective immediately. |
| 18A-080-INS Banner & Aetna Health Ins Co., Banner & Aetna Health Plan Inc., Aetna Health, Inc by CVS Health Corp | Acquisition No FAD | CVS Health Corporation / | 7/31/2018 | \$0.00 \$0.00 | Acquisition (Acq) is approved. All documents are confidential. Advise of effective date of change of control. Upon Acq, BHAHIC file registration stmnt. Failure to comply results in admin proceedings. |
| 18A-042-INS Gray, Kayla Christine | Revocation (Contested Case) Yes Fingerprint Case | Kayla Christine Gray 18516049 / | 7/31/2018 | \$0.00 \$0.00 | May surrender insurance producer license. |
| 18A-086-INS Philadelphia Reinsurance Corporation (NAIC 12319) | Order Vacating Prior Order | Philiadelphia Reinsurance Corporation / 12319 | 8/3/2018 | \$0.00 \$0.00 | October 28, 1992 Order is vacated. CofA is reinstated effective immediately. |
| 18A-079-INS Western Heritage Insurance Company (NAIC 37150) into Scottsdale Insurance Company (NAIC 41297) | Merger No FAD | Scottsdale Insurance Company / 41297 | 8/21/2018 | \$0.00 \$0.00 | Plan & Merger Agreement approved. May file Statement of Merger (Stmnt) w/ ACC. File 2018 Ann Stmnt unless Stmnt filed by 12/31/18 Pay CofA renewal unless Stmnt filed by 3/31/19. Relese stat dep if cond met. Refund \$100 IERF deposit. |

*For complete details on an Order - please request a paper copy from the Department of Insurance

Source Codes: CAD - Consumer Affairs Division; FAD - Financial Affairs Division; MOD - Market Conduct Exam; PC - Property and Casualty Division

Thursday, January 3, 2019

Page 11 of 21

| Docket Number | Type Settled | of Action | Party Name | | <u>Dates:</u> Order | Fines: Civil Penalty | |
|---|-----------------|-------------------|--------------------|------------------|------------------------|--|--|
| Matter Name | Consent Source | | License # / NAIC # | | SS or CD | Restitution | Ordered* |
| 18A-090-INS | Releas | e of Deposit | Mercy Maricopa II | • | 8/21/2018 | \$0.00 \$0.00 | Release trust deposit to Petitioner. |
| Mercy Maricopa Integrated Care nka Mercy Care (AZ) (NAIC 14904) | | | | / 14904 | | | |
| | No | FAD | | | | | |
| 18A-093-INS | Acquis | tion | Evergreen Parent | , LP | 8/27/2018 | \$0.00 | Acquisition is approved. |
| Republic-Vanguard Insurance | | | | / | | \$0.00 | All documents are confidential. |
| Company (NAIC 40479) by Evergreen Parent, LP & | | | Evergreen Parent | GP, LLC | | | Advise of effective date of change of control. |
| Evergreen Parent GP, LLC | No | FAD | | / | | | Upon consummation, file registration statement. |
| | | | | | l | | Failure to comply results in admin action. |
| 18A-123-INS | Conse | nt Order | Cortney Ann Brun | Brunell 9/6/2018 | \$750.00 | Immediately C&D placing misleading ad. | |
| Brunell, Cortney Ann | | | 17028308 / | | \$0.00 | Civil penalty of \$750. | |
| | Yes | Investigations | | | | | |
| 18A-043-INS | Revoca | ation (Contested | Angel Almazan, J | r. | 9/10/2018 | \$100.00 | Immediately submit fingeprints and Illegible Form. |
| Almazan, Angel Jr. | Case) | | 18493607 | / | | \$0.00 | Civil penalty of \$100. |
| | Yes | Fingerprint Case | | | | | |
| | 162 | Filigerprint Case | | | | | |
| 18A-100-INS | Conse | nt Order | John V. Sharpe | | 9/11/2018 | \$0.00 | License revoked, effective immediately. |
| Sharpe, John V. | | | 18565661 | / | | \$0.00 | |
| | Yes | Fingerprint Case | | | | | |

Source Codes: CAD - Consumer Affairs Division; FAD - Financial Affairs Division; MOD - Market Conduct Exam; PC - Property and Casualty Division

Thursday, January 3, 2019

Page 12 of 21

^{*}For complete details on an Order - please request a paper copy from the Department of Insurance

| Docket Number Matter Name | Type (Settled (Consen | · | Party Name License # | / <i>NAIC</i> # | <u>Dates:</u> Order SS or CD | Fines: Civil Penalty Restitution | Ordered* |
|--|---|------------------|---|-----------------|------------------------------------|----------------------------------|--|
| 18A-082-INS | Acquisition | | Cigna Corporation | | 9/12/2018 | \$0.00 \$0.00 | Acquisition is approved. |
| Cigna Dental Health Plan of AZ, Inc. & Cigna Healthcare of AZ, Inc. by Cigna Corp. & Halfmoon Parent | No FAD | | / Halfmoon Parent, Inc. / | | | | All documents are confidential. Advise of effective date of change of control. Upon consummation, file registration. Failure to comply results in admin action. |
| 18A-094-INS Humphreys, Sydney Webster | Revocation (Contested Case) | | Sydney Webster Humphreys 18716326 / | | 9/17/2018 | \$0.00 \$0.00 | License revoked, effective immediately. |
| 18A-054-INS Sempert, Elaine Robyn | Yes Fingerprint Case Revocation (Contested Case) | | Elaine Robyn Sempert 18504511 / | | 9/17/2018 | \$100.00 \$0.00 | Immediately submit fingerprints & Illegible Form. Civil penalty of \$100. Hearing is vacated. |
| 18A-057-INS Taylor, Jeanette Crane | Yes Fingerprint Case Revocation (Contested Case) Yes Fingerprint Case | | Jeanette Crane ⁻ 18305816 | Гaylor / | 9/18/2018 | \$0.00 \$0.00 | Immediately submit fingerprints and Illegible Form Civil penalty of \$100. Hearing is vacated. |
| 18A-051-INS Rodriguez, Noemi Xiomara | Revoca Case) | ation (Contested | Noemi Xiomara I 18493516 | Rodriguez / | 9/18/2018 | \$0.00 \$0.00 | Respondent may surrender license. Hearing is vacated. |

Source Codes: CAD - Consumer Affairs Division; FAD - Financial Affairs Division; MOD - Market Conduct Exam; PC - Property and Casualty Division

Thursday, January 3, 2019

Page 13 of 21

^{*}For complete details on an Order - please request a paper copy from the Department of Insurance

| Docket Number Matter Name | Type of Action Settled by Consent Source | Party Name ce License # / NAIC # | <u>Dates:</u> Order SS or CD | <u>Fines:</u> Civil Penalty Restitution | Ordered* |
|--|---|---|------------------------------------|--|--|
| 18A-102-INS Zepeda, Harrison Alexander | Revocation (Contests Case) Yes Fingerprint C | 18611206 / | 9/21/2018 | \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 | License revoked, effective immediately. |
| 18A-039-INS Holmes, Mayle Lanae | Revocation (Conteste Case) No Fingerprint C | 18492129 / | 9/24/2018 | | License revoked, effective immediately. Hearing is vacated. |
| 18A-129-INS Firebird Re Corp. (NAIC 15694) into Transamerica Life Insurance Company (NAIC 86231) | Merger No f | Transamerica Life Insurance Company / 86231 | 9/24/2018 | | Plan of merger is approved. Pet may file Statement of Merger (Stmnt) w/ ACC. File certified doc from Iowa DOI. File 2018 Ann Rpt unless Stmnt filed by 12/31/18. Pay CofA renewal unless Stmnt filed by 3/31/19. Provide certified copy of filed Stmnt. Refund \$100 IERF deposit. |
| 18A-038-INS Escuadro, Elmer E. | Revocation (Conteste Case) Yes Fingerprint C | 18430497 / | 9/24/2018 | \$100.00 \$0.00 | Submit Fingerprints and Illegible Form. Civil penalty of \$100. Hearing is vacated. |
| 18A-049-INS Nichols, Sepree Unique | Revocation (Conteste Case) No Fingerprint C | 18411373 / | 9/24/2018 | \$0.00 \$0.00 | License revoked, effective immediately. Hearing is vacated. |

Source Codes: CAD - Consumer Affairs Division; FAD - Financial Affairs Division; MOD - Market Conduct Exam; PC - Property and Casualty Division

Thursday, January 3, 2019

Page 14 of 21

^{*}For complete details on an Order - please request a paper copy from the Department of Insurance

| Docket Number Matter Name | Type of Action Settled by Consent Source | Party Name License # / NAIC # | <u>Dates:</u> Order SS or CD | <u>Fines:</u> Civil Penalty Restitution | Ordered* |
|---------------------------------------|--|-------------------------------------|------------------------------------|---|---|
| 18A-050-INS Olivas, Armando Xavier | Revocation (Contested Case) | Armando Xavier Olivas 18462394 / | 9/24/2018 | \$0.00 \$0.00 | License revoked, effective immediately. Hearing is vacated. |
| 18A-053-INS Saucedo, Annalicia | No Fingerprint Case Revocation (Contested Case) Yes Fingerprint Case | Annalicia Saucedo 18488057 / | 9/24/2018 | \$0.00 \$0.00 | May surrender insurance producer license. Hearing is vacated. |
| 18A-099-INS Miller, Diana Buelna | Revocation (Contested Case) Yes Fingerprint Case | Diana Buelna 18618020 / | 9/24/2018 | \$0.00 \$0.00 | License revoked, effective immediately. |
| I 8A-048-INS Neal, Michael A | Revocation (Contested Case) Yes Fingerprint Case | Michael A. Neal 15891292 / | 10/4/2018 | \$100.00 \$0.00 | Immediately submit fingerprints and Illegible Form Civil penalty of \$100. Hearing is vacated. |
| 16A-151-INS Lopez, Katrina Monique | Summary Suspension (Appealable Agency Action) No Licensing | Katrina Monique Lopez 1129655 / | 10/4/2018 11/30/2016 | \$0.00 \$0.00 | License reinstated 10.4.18. License summarily suspended 11.30.16. |
| 18A-041-INS Janssen, Barbara | Revocation (Contested Case) No Fingerprint Case | Barbara Janssen 6730988 / | 10/18/2018 | \$0.00 \$0.00 | License revoked, effective immediately. |

Source Codes: CAD - Consumer Affairs Division; FAD - Financial Affairs Division; MOD - Market Conduct Exam; PC - Property and Casualty Division

Thursday, January 3, 2019

Page 15 of 21

^{*}For complete details on an Order - please request a paper copy from the Department of Insurance

| Docket Number Matter Name | Type (Settled l Consen | | Party Name License # | / NAIC # | <u>Dates:</u> Order SS or CD | <u>Fines:</u> Civil Penalty Restitution | Ordered* |
|---|---|------------------|--------------------------------|--------------------------------------|------------------------------------|---|--|
| 18A-135-INS Vazirani, Anil | Consent Order | | Anil Vazirani 3293348 | / | 10/23/2018 | \$750.00 \$0.00 | Civil money penalty of \$750. |
| | Yes | Licensing | | | | | |
| 18A-106-INS Rooks, Jennifer Elizabeth | Revocation (Contested Case) | | Jennifer Elizabet 18474798 | th Rooks / | 10/23/2018 | \$0.00 \$0.00 | License revoked, effective immediately. |
| | No | Fingerprint Case | | | | | |
| 18A-136-INS United Guaranty Mortgage Indemnity Company (NAIC 26999) | Surrender of Certificate of Authority | | United Guaranty | Mortgage Indemnity Compan / 26999 | 10/25/2018 | \$0.00 \$0.00 | Surrender of CofA is accepted. Refund \$100 IERF deposit. |
| | No | FAD | | | | | |
| 18A-060-INS Quach, Dinh | Revoca Case) | ation (Contested | Dinh Quach 17892102 | / | 10/30/2018 | \$0.00 \$0.00 | Non-resident license revoked, eff. Immediately. |
| | No | Investigations | | | | | |
| 18A-138-INS Lloyd, Justin Bernard | Consent Order | | Justin Bernard L 18827118 | loyd / | 10/30/2018 | \$250.00 \$0.00 | Civil penalty of \$250. |
| | Yes | Licensing | | | | | |
| 18A-092-INS Underwood, Rhett | License Denial (Appealable Agency Action) | | Rhett Michael Ur Unlicensed | nderwood / | 10/30/2018 | \$0.00 \$0.00 | Application for insurance producer license denied. Rehearing Request denied. |
| | No | Licensing | | | | | |

Source Codes: CAD - Consumer Affairs Division; FAD - Financial Affairs Division; MOD - Market Conduct Exam; PC - Property and Casualty Division

Thursday, January 3, 2019

Page 16 of 21

^{*}For complete details on an Order - please request a paper copy from the Department of Insurance

| Docket Number Matter Name | Type (Settled l | | Party Name License # | / <i>NAIC</i> # | <u>Dates:</u> Order SS or CD | Fines: Civil Penalty Restitution | Ordered* |
|---|--|------------------|---------------------------------------|------------------|------------------------------------|--|--|
| 18A-140-INS | Acquisi | | | re Holdings, LLC | 11/2/2018 | \$0.00 | Acq is approved. |
| CA Med Grp Ins. Co., RRG (NAIC 12180) by Collaborative Care Hldgs, LLC & UnitedHealthcare Grp Inc. | No | FAD | UnitedHealth Gro | / | | \$0.00 | Documents are confidential. Advise of effective date in writing. Upon consummation, file reg. stmnt. Failure to comply results in admin action. |
| 18A-141-INS Munoz, Felipe | Consent Order | | Felipe Munoz 17702163 | • | 11/5/2018 | \$250.00 \$0.00 | Civil penalty of \$250. |
| | Yes | Licensing | | | | | |
| 18A-103-INS St. Martin, Matthew Joseph | Revocation (Contested Case) | | Matthew Joseph St.Martin 2574161 / | 11/26/2018 | \$100.00 \$0.00 | Resubmit fingerprints and Illegible form. Civil penalty of \$100. | |
| | Yes | Fingerprint Case | | | | | |
| 18A-149-INS Duran, Edgar | Consent Order | | Edgar Duran 16807779 / | 11/26/2018 | \$0.00 \$1,619.00 | License revoked effective immediately. Restitution to Farmers for \$1,619. | |
| | Yes | Investigations | | | | | |
| 18A-148-INS Kanawha Insurance Company (NAIC 65110) | Surrender of Certificate of Authority | | Kanawha Insurance Company / 65110 | | 11/26/2018 | \$0.00 \$0.00 | Surrenter of CofA is accepted. Refund \$100 IERF deposit. |
| | No | FAD | | | | | |

Source Codes: CAD - Consumer Affairs Division; FAD - Financial Affairs Division; MOD - Market Conduct Exam; PC - Property and Casualty Division

Thursday, January 3, 2019

Page 17 of 21

^{*}For complete details on an Order - please request a paper copy from the Department of Insurance

| Docket Number Matter Name | Type of Action Settled by Consent Source | Party Name License # / NAIC # | <u>Dates:</u> Order SS or CD | Fines: Civil Penalty Restitution | Ordered* |
|--|--|---|------------------------------------|----------------------------------|---|
| 18A-147-INS Victoria Specialty Insurance Company (NAIC 10777) | Surrender of Certificate of Authority | Victoria Specialty Insurance Company / 10777 | 11/26/2018 | \$0.00 \$0.00 | Surrender of CofA is accepted. Refund \$100 IERF deposit. |
| 18A-146-INS Victoria Automobile Insurance Company (NAIC 10644) | No FA Surrender of Certificate of Authority | Victoria Automobile Insurance Company / 10644 | 11/26/2018 | \$0.00 \$0.00 | Surrender of CofA is accepted. Release security deposit. |
| Company (NAIC 10644) | No FA | D | | | Refund \$100 IERF deposit. |
| 18A-108-INS Podojil, Tami Rene | Revocation (Contested Case) | Tami Rene Podojil 18549018 / | 11/26/2018 | \$100.00 \$0.00 | Resubmit fingerprints and Illegible Form. Civil penalty of \$100. |
| 18A-052-INS Ruiz, Marine Guadalupe | Yes Fingerprint Cas Revocation (Contested Case) | | 11/26/2018 | \$0.00 \$0.00 | License revoked effective immediately. Hearing is vacated. |
| | No Fingerprint Cas | е | | | |
| 18A-067-INS Lofton, Jordin | Revocation (Contested Case) | Jordin Loftin 18531184 / | 11/26/2018 | \$0.00 \$0.00 | License revoked, effective Immediately. Hearing is vacated. |
| | No Fingerprint Cas | е | | | |
| 18A-065-INS Biddle, M'Lynne Elise | Revocation (Contested Case) | M'Lynne Elise Biddle 18534432 / | 11/26/2018 | \$0.00 \$0.00 | May surrender insurance producer license. Hearing is vacated. |
| | Yes Fingerprint Cas | е | | | |

Source Codes: CAD - Consumer Affairs Division; FAD - Financial Affairs Division; MOD - Market Conduct Exam; PC - Property and Casualty Division

Thursday, January 3, 2019

Page 18 of 21

^{*}For complete details on an Order - please request a paper copy from the Department of Insurance

| Docket Number Matter Name | Type of Settled by Consent | f Action Source | Party Name License # | / NAIC # | <u>Dates:</u> Order SS or CD | <u>Fines:</u> Civil Penalty Restitution | Ordered* |
|--|----------------------------|--------------------|------------------------------|----------------------------|------------------------------------|---|---|
| 18A-150-INS S.USA Life Insurance Company, Inc. (NAIC 60183) by Irizaba LP | Acquisiti | on FAD | Irizaba LP | / | 11/28/2018 | \$0.00 \$0.00 | Acquisition is approved. All documents are confidential. Advise of effective date of change of control. Upon consummation, file registration statement. Failure to comply results in admin. action. |
| 18A-062-INS Airola, Michelle Jean | Case) | ion (Contested | Michelle Jean A 18526809 | irola / | 12/4/2018 | \$0.00 \$0.00 | May surrender license. Hearing is vacated. |
| 18A-151-INS Azul Insurance Company Limited (NAIC 14288) | Withdraw | val | | Company Limited / 14288 | 12/4/2018 | \$0.00 \$0.00 | Request to terminate CofA is granted. May file Articles of Dissolution (Art) w/ ACC. Provide certified Art. File 2018 Ann Rpt unless Art filed by 12/31/18. Pay CofA renewal unless Art filed by 3/31/19. Refund \$100 IERF deposit. |
| 18A-068-INS Maneth, Tyler Lee | Case) | ion (Contested | Tyler Lee Mane | th / | 12/6/2018 | \$0.00 \$0.00 | May surrender license. Heairng is vacated. |
| 18A-056-INS Urbanski, Caryn Michelle | Case) | ion (Contested | Caryn Michelle I 18451800 | Urbanski / | 12/6/2018 | \$0.00 \$0.00 | May surrender license. Hearing is vacated. |

Source Codes: CAD - Consumer Affairs Division; FAD - Financial Affairs Division; MOD - Market Conduct Exam; PC - Property and Casualty Division

Thursday, January 3, 2019

Page 19 of 21

^{*}For complete details on an Order - please request a paper copy from the Department of Insurance

| Docket Number Type of Action Settled by Consent Source | | Party Name ce License# / NAIC# | <u>Dates:</u> Order SS or CD | <u>Fines:</u> Civil Penalty Restitution | Ordered* |
|--|---|--|------------------------------------|---|--|
| 18A-070-INS Mikalauskas, Anthony E. | Revocation (Contest Case) | ed Anthony E. Mikalauskas | 12/10/2018 | \$0.00 \$0.00 | License revoked, effective immediately. |
| | No Investigation | ions | | | |
| 18A-066-INS Draper, Stephanie Nicole | Revocation (Contest Case) | ed Stephanie Nicole Draper 18493624 / | 12/10/2018 | \$0.00 \$0.00 | License revoked, effective immediately. |
| | No Fingerprint (| Case | | | |
| 18A-064-INS Biador, Lois Kaye | Revocation (Contest Case) | ed Lois Kaye Biador 18453704 / | 12/10/2018 | \$0.00 \$0.00 | License revoked, effective immediately. |
| | No Fingerprint (| Case | | | |
| 18A-063-INS Avitia, Alfonso Miguel | Revocation (Contest Case) | ed Alfonso Miguel Avitia 18462470 / | 12/10/2018 | \$0.00 \$0.00 | License revoked, effective immediately. |
| | No Fingerprint (| Case | | | |
| 18A-134-INS Jaramillo, Michelle Irene | License Denial (Appealable Agency Action) | Michelle Irene Jaramillo Unlicensed / | 12/12/2018 | \$0.00 Application for insurance producer lice \$0.00 | Application for insurance producer license denied. |
| | No Licer | sing | | | |
| 18A-156-INS Rehak, Jeff | Consent Order | Jeff Rehak 18878553 / | 12/20/2018 | \$250.00 \$0.00 | Civil penalty of \$250. |
| | Yes Licer | sing | | | |

Source Codes: CAD - Consumer Affairs Division; FAD - Financial Affairs Division; MOD - Market Conduct Exam; PC - Property and Casualty Division

^{*}For complete details on an Order - please request a paper copy from the Department of Insurance

| Docket Number Matter Name | Type of Action Settled by Consent Source | Party Name License # / NAIC # | <u>Dates:</u> Order SS or CD | <u>Fines:</u> Civil Penalty Restitution | Ordered* |
|---|--|---|------------------------------------|---|--|
| 18A-155-INS | Summary Suspension | North Carolina Mutual Life Insurance Compan | | \$0.00 | CofA summarily suspended, effective immediately. |
| North Carolina Mutual Life Insurance Company (NAIC 67032) | (Appealable Agency Action) | / 67032 | 12/20/2018 | \$0.00 | Issuance of new or renewal insurance prohibited. |
| | No FAD | | | | |
| 18A-154-INS | Acquisition | North American Title Group | 12/27/2018 | \$0.00 | Acquisition is approved. |
| States Title Insurance Company | | / | | \$0.00 | All documents are confidential. |
| (NAIC 16137) by North American Title Group, LLC | | | | · | Advise of effective date of change of control. |
| | No FAD | | | | Upon consummation, file registration statement. |
| | | | | | Failure to comply results in administrative action |

Total Civil Penalty for Period\$99,200.00Total Restitution for Period\$31,619.00